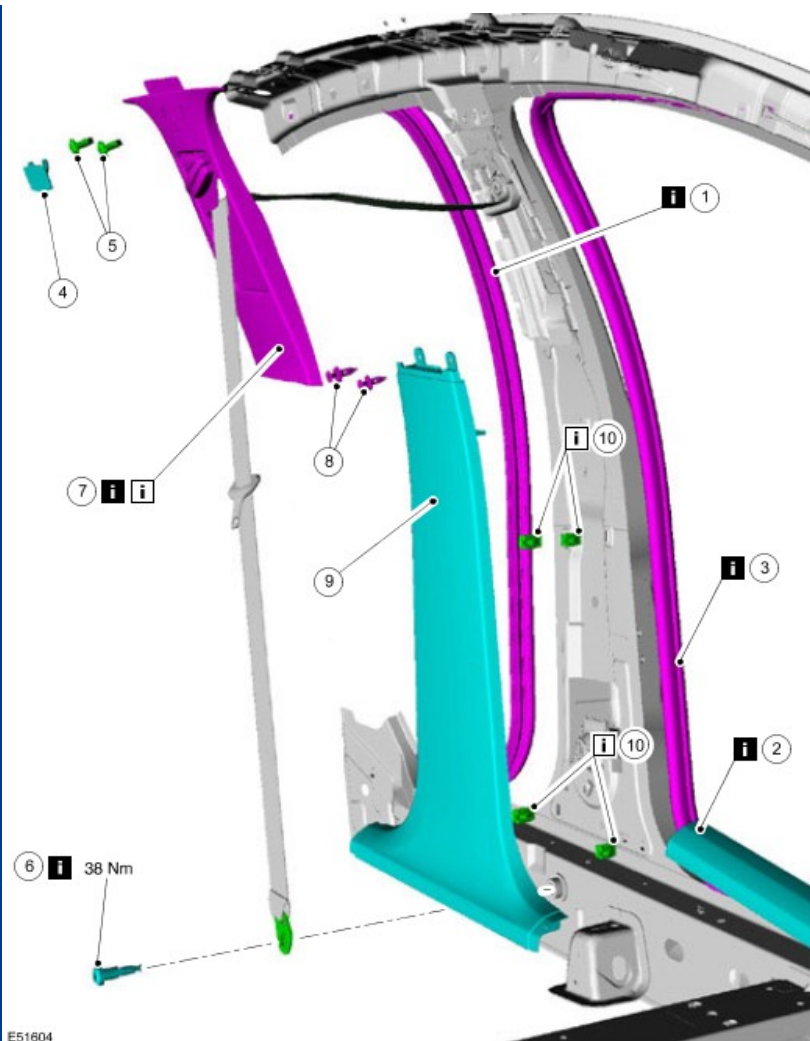


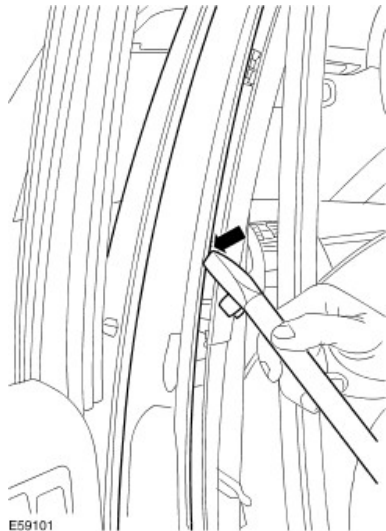


Last selected vehicle - Focus 2004.75 (07/2004-)


TECHNICAL SERVICE BULLETIN						reissue No.92/2004 05 December 2006	
[Printable HTML page]							
Circulate to:	Service Manager	Body Shop Manager	Parts Manager	Foremen	Receptionists	Technicians	
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This bulletin represents technical service information only. Without exception all gratis repairs and replacements are subject to the individual warranty and policy procedures of the supervisory Ford Company. The illustrations, technical information, data and descriptive text in this issue, to the best of our knowledge, were correct at the time of publication.							
<b>This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this TSB in FordEtis.</b> The information under labor Time has been updated.							
Subject/Concern:	Ticking noise from B-pillar when driving / cornering on rough roads						
Model:							
C-MAX 2003.75 (06/2003-)				Build Date: 01.06.2003 Onwards Build Code: 3Y Onwards			
Focus 2004.75 (07/2004-) - only 5-door and wagon				Build Date: 07/2004 Onwards Build Code: 4D Onwards			
Markets:	All						
Section:	501-25G						
<b>Summary</b>							
Should a customer express concern that there is ticking noise from the B-pillar, in the area of the opening for the front safety belt, when driving / cornering on rough roads, the probable cause is the sheet metal sticking between the B-pillar panel spot welding points. The noise is generated by the sheet metal breaking away from the spot welds between the panel.							
In general this noise can only be heard/recognised on the driver or the passenger side.							
To rectify this concern, the dip-primer between the B-pillar spot panel welding points should be "cracked" with the use of the weaker plastic side of the wheel brace (part of the vehicle tools). To prevent further sticking of the sheet metals between the B-pillar panel spot welding points, multi-function spray should be applied to the reworked areas.							
<b>CAUTION:</b> Make sure that only the weaker plastic side of the wheel brace is used. The use of any metal object may cause damage to the paint surface (especially when slipping down).							
<b>Parts Required</b>							
<b>Description</b>	<b>Finis Code</b>			<b>Quantity</b>			
Multi-function spray (200 ml)	1 321 554			1			
<b>Labor Time</b>							
<b>Operation Description</b>				<b>Operation No.</b>		<b>Time</b>	
B-Pillar Trim Panel - Remove And Install (Upper)				43 614 0		-	
B-Pillar Trim Panel - Remove And Install (Lower)				43 617 1		-	
Cracking The Dip-Primer Between The B-Pillar Panel Spot Welding Points (One Side)				-		additional 0,2 hours	
<b>Repair/Claim Coding</b>							
Causal Part:	00012 RH; 00013 LH						
ACES Condition Code:	41						
OASIS	702100, 702300						
<b>Service Instruction</b>							
See Summary.							
<ol style="list-style-type: none"> <li>1. Remove the wheel brace which is located under the spare wheel in the luggage compartment.</li> <li>2. Remove the B-Pillar trim panel (lower and upper). For additional information, refer to Focus 2004.75 / Focus C-MAX 2003.75 Workshop Manual Section 501-05. <ol style="list-style-type: none"> <li>1. Rear door opening weatherstrip</li> <li>2. Front scuff plate trim panel</li> <li>3. Front door opening weatherstrip</li> <li>4. B-pillar upper trim panel retaining screws cover</li> <li>5. B-pillar upper trim panel retaining screws</li> <li>6. Front safety belt lower anchor</li> <li>7. Upper B-pillar trim panel</li> <li>8. Lower B-pillar trim panel retaining clips</li> <li>9. Lower B-pillar trim panel</li> <li>10. Lower B-pillar trim panel retaining clips</li> </ol> </li> </ol>							



E51604



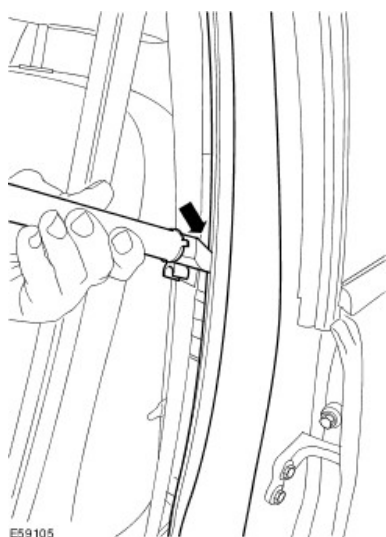
E59101

**3.**  **CAUTION:** Only use the weaker plastic side of the wheel brace.

Crack the dip-primer between the B-pillar panels at the **rear** door opening.

- Move the weaker plastic side of the wheel brace (part of the vehicle tools) into the gaps between the sheet panel.
  - **NOTE:** There could be areas at the B-pillar where no sticking of the sheet metal exists and accordingly no audible "cracking" noise can be heard. In these areas no further action is required.
- Carefully push the tool, by hand, into the gap until an audible "cracking" noise can be heard.
- Repeat this for all other gaps on both sides (middle/outer panel and middle/inner panel) between the lock striker and the front safety belt fixing point.


**4.** Repeat the previous step for the same areas of the B-pillar at the **front** door opening.



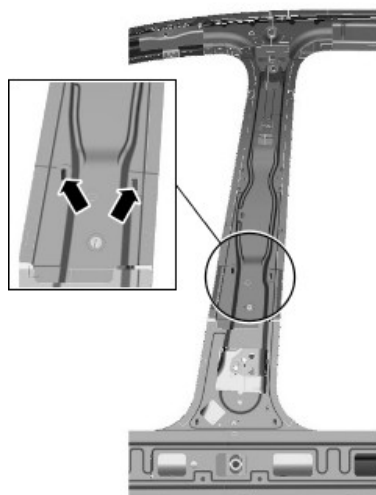
E59105

**5.** Unroll the safety belt fully from the front safety belt retractor.

- Fix the safety belt to the head restraint.
- Cover the safety belt retractor with a clean cloth to avoid any contamination.

**6.**  **CAUTION:** Do not contaminate the safety belt. Apply multi-function spray (see Parts Required):

- Into the opened gaps between the sheet panel of the B-pillar.
- **NOTE:** Direction of spraying.
- Spray the multi-function spray in the direction of the arrows into the marked holes.



E82375

**7.** To install all other components, reverse the removal procedure.