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Last selected vehicle - Focus 2004.75 (07/2004-)

TECHNICAL SERVICE BULLETIN						reissue No.49/2005 19 January 2007	
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Circulate to:	Service Manager	Body Shop Manager	Parts Manager	Foremen	Receptionists	Technicians	
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This bulletin represents technical service information only. Without exception all gratis repairs and replacements are subject to the individual warranty and policy procedures of the supervisory Ford Company. The illustrations, technical information, data and descriptive text in this issue, to the best of our knowledge, were correct at the time of publication. <b>This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this TSB in FordEtis.</b> The Service Instruction has been updated.							
<b>Subject/Concern:</b> Unable to eject compact discs (CD's) when loaded							
<b>Model:</b>							
Focus 2004.75 (07/2004-) - with Sony 6CD audio unit				Build Date: 01.11.2004-26.04.2005 Build Code: 4S-5P			
C-MAX 2003.75 (06/2003-) - with Sony 6CD audio unit				Build Date: 01.11.2004-26.04.2005 Build Code: 4S-5P			
Mondeo 2001 (10/2000-02/2007) - with Sony 6CD audio unit				Build Date: 01.11.2004-26.04.2005 Build Code: 4S-5P			
<b>Markets:</b> All							
<b>Section:</b> 415-01							
<b>Summary</b>							
Should a customer express concern that they have loaded CD's into the audio unit and when attempting to eject them the message "NO CD" appears on the screen, the probable cause is the calibration level of the software installed. To rectify this concern, a new calibration should be loaded and then any stored diagnostic trouble codes (DTCs) checked and cleared as necessary.							
<ul style="list-style-type: none"> <li>NOTE: Use IDS 47 DVD or a later version.</li> </ul>							
<b>Labor Time</b>							
<b>Operation Description</b>		<b>Operation No.</b>		<b>Time</b>			
IDS - Vehicle Connection/Communication		29 099 0		-			
IDS - Audio Unit Calibration Update		-		additional 0.1 hours			
IDS - Read/Delete DTCs		additional 29 099 4		-			
<b>Repair/Claim Coding</b>							
Causal Part:						35902	
ACES Condition Code:						04	
OASIS						207000	
<b>Production Action</b>							
Software level 6.1.1a has been installed in production since 27.04.2005 (build code 5P).							
<b>Service Instruction</b>							
See Summary.							
<ul style="list-style-type: none"> <li>NOTE: Use IDS 47 DVD or a later version.</li> </ul>							
<ol style="list-style-type: none"> <li>Obtain and record the audio unit keycode and preset radio frequencies.</li> <li>Connect the IDS portable diagnostic unit to the vehicle and establish communication (VID the vehicle).</li> <li>Select the &lt;Toolbox&gt; tab at the top of the screen.</li> <li>Select the &lt;Module Programming&gt;. <ul style="list-style-type: none"> <li>Press the tick.</li> </ul> </li> <li>Select &lt;Module Reprogramming&gt;, then select &lt;ACM&gt;. <ul style="list-style-type: none"> <li>Press the tick.</li> </ul> </li> <li>Press the tick then enter the VIN if required.</li> <li>Select &lt;YES&gt; to accept the calibration update.</li> <li>IDS will now check the calibration level of the audio unit. <ul style="list-style-type: none"> <li>Select &lt;YES&gt; then press the tick.</li> </ul> </li> <li>NOTE: The audio unit display will go blank during this process. <ul style="list-style-type: none"> <li>NOTE: If the calibration level is already at the latest level, IDS will display the message 'no later calibration is available'. This bulletin does not apply and further diagnosis will be necessary. For additional information, refer to Focus 2004.75 (07/2004-)/Focus C-MAX 2003.75 (06/2003-)/Mondeo 2001 (10/2000-) Workshop Manual Section 415-00, 415-00 Entertainment System - General Information - Diagnosis and Testing. Follow the on screen instructions to program the audio unit.</li> </ul> </li> <li>Select the tick to confirm the calibration has loaded.</li> <li>Follow the on screen instructions, <b>ignoring the instruction to reprogram further modules.</b></li> </ol>							

**12.** Enter the preset radio frequencies.

**13.** Reprogramming is now complete. Run the <Self Test>. Clear any stored DTCs related to this concern and disconnect IDS from the vehicle.

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